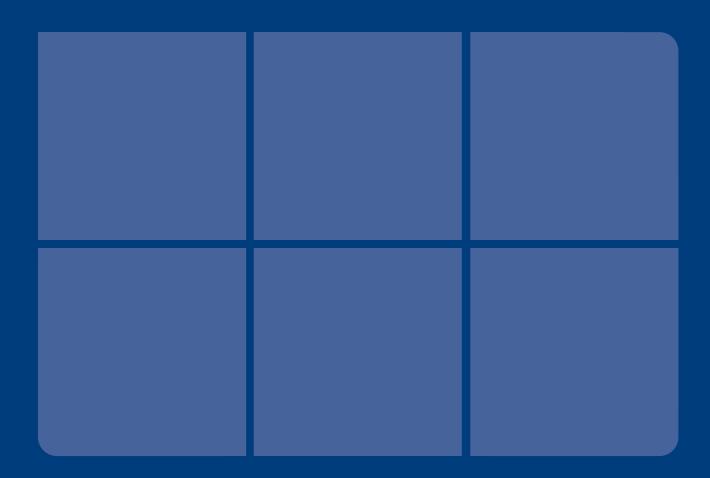
# National standards for adult literacy, numeracy and ICT





# Contents

Page 1	Page 2	Page 4
Introduction	Understanding the standards Structure of the standards 3	The standards  Levels of demand and the qualifications framework 5
Page 6 The standards and the key skills specifications	Page 9 Glossary Literacy 10 Numeracy 12 ICT 14	Page 14 Progression charts Literacy 16 Numeracy 18 ICT 20

## Introduction

#### Adult literacy and numeracy

In 2000, QCA and DfES published the first national standards for adult literacy and numeracy. These standards formed the basis of a number of initiatives, now established, to address levels of literacy and numeracy among adults and young people. These include:

- national qualifications in adult literacy, adult numeracy and ESOL at entry level, level 1 and level 2;
- national adult literacy and adult numeracy tests at levels 1 and 2;
- national adult literacy and adult numeracy and ESOL core curricula.

#### ICT

Until recently, the term *Skills for Life* has been widely assumed to cover the skills of adult literacy, adult numeracy and ESOL. In today's society however, information and communication technology (ICT) can be just as important, particularly in the workplace. To support this, national Skills for Life standards for ICT have now been agreed and are published here alongside the existing standards for adult literacy and adult numeracy.

#### The standards

The standards for adult literacy, adult numeracy and ICT follow a common format and relate to the key skills of communication, application of number and ICT. They have also been developed to match the national curriculum requirements for English, mathematics and ICT and the National Occupational Standards for ICT.

#### **Audience**

The standards have been developed for use by developers of curricula, qualifications and assessment material. They are also intended for use by those who are responsible for providing training and support for adult literacy, numeracy, ESOL and ICT. At levels 1 and 2, the standards provide more detailed description of the skills covered by the key skills standards for communication, application of number and ICT.

#### Language

The standards use plain English wherever possible and technical language only where this is necessary to define and differentiate the skills at each level. To ensure clarity and consistency of interpretation, a glossary of technical terms is included at the back of this booklet.

#### Access to the standards

The standards recognise that each adult is unique; a complex mixture of confidence and ability that is influenced by past experience. This complexity has been described as an uneven or 'spiky' skills profile.

Some adult learners will have special requirements. The following access statement applies to the standards at each level:

Adults with a disability may have special learning requirements and be unable to demonstrate some of the capabilities or skills specified in the standards. As a reasonable adjustment and to aid access, it is recommended that alternative methods are investigated to allow individuals to demonstrate their abilities.

Curriculum developers and qualification designers are expected to produce guidance for centres on recognising special learning requirements. This guidance should be supported by a framework for identifying and adopting appropriate alternative approaches.

# Understanding the standards

The adult literacy, numeracy and ICT standards are the outcome of a review of existing or similar frameworks, including the

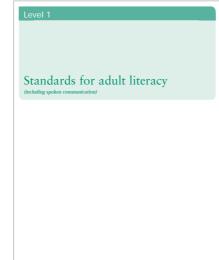
- national literacy strategy for schools
- national numeracy strategy for schools
- national curriculum requirements for English
- national curriculum requirements for mathematics
- national curriculum requirements for ICT
- key skill of communication
- key skill of application of number
- key skill of ICT

As the result of this review, development work and widespread consultation were undertaken, leading to the production of national standards for literacy, numeracy and ICT.

The developers have taken particular care to ensure coherence and consistency with the key skills of communication, application of number and ICT at levels 1 and 2.

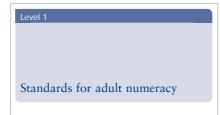
#### Adult literacy

The aim of the adult literacy standards is to specify the full range of skills required for an adult to communicate confidently, effectively and efficiently.



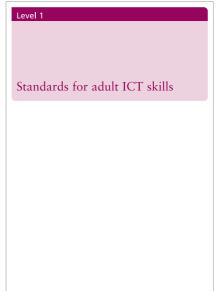
#### Adult numeracy

The aim of the adult numeracy standards is to specify the full range of skills required for an adult to confidently apply numeracy, efficiently and effectively.



The standards have been developed to enable all adult learners to recognise the role that numeracy plays in their everyday life. It is important that adult learners are able to recognise the contribution that numeracy makes to understanding information, problem-solving or making decisions.

The standards provide a framework and create the opportunity for others to develop approaches to teaching that offer skills development through a problem-solving approach.



#### ICT

The aim of the ICT standards is to specify the full range of skills required for an adult to confidently apply ICT skills efficiently and effectively.

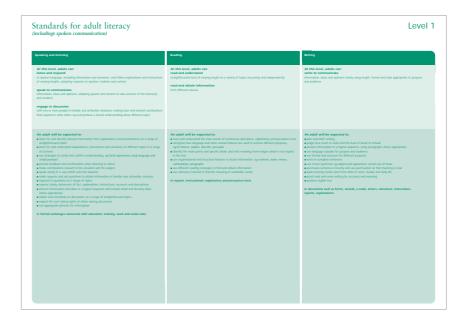
# Structure of the standards

The standards for literacy, numeracy and ICT at each level consist of two parts:

- the standards
- guidance and examples

#### The standards

The standards provide a detailed specification of the skills and capabilities that comprise each skill, together with descriptors that define the level of performance of each capability.



#### Guidance and examples

A brief set of guidelines that provide some examples of the roles, uses and contexts of the skills and capabilities at the specified level.

The examples are taken from everyday adult life and are grouped under the following headings:

- citizen and community
- economic activity, including paid and unpaid work
- domestic and everyday life
- leisure
- education and training
- using ICT in social roles (adult literacy and numeracy only)

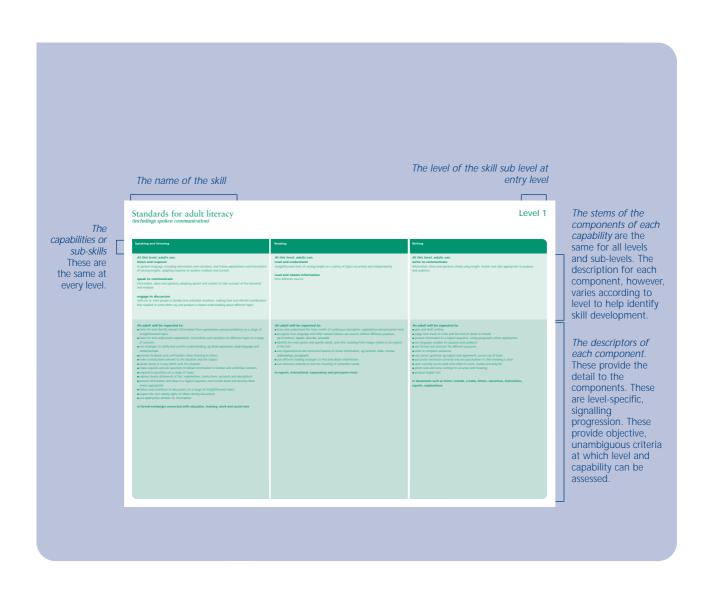
The guidance is not intended to define or prescribe the activities or uses made of each skill at each level. The examples are simply suggestions to show where adults might demonstrate effective and efficient use of the skill.

The examples may also help developers understand the demand of each level. They are not intended to provide an assessment framework or a list of topics to be included in adult literacy, numeracy and ICT tests or qualifications.



# The standards

Each standard specifies what an adult is expected to be able to do at each level.



# Levels of demand

The three levels of the standards correspond to the levels of demand of qualifications in the national qualifications framework. For example, the standards at level 1 are equivalent in demand to the key skills at level 1 and broadly equivalent to levels 4 and 5 of the national curriculum for schools.

		Key skills level 5	National qualifications framework level 5
		Key skills level 4	National qualifications framework level 4
		Key skills level 3	National qualifications framework level 3
	Literacy/Numeracy/ ICT level 2	Key skills level 2	National qualifications framework level 2
National curriculum level 5	Literacy/Numeracy/ ICT level 1	Key skills level 1	National qualifications framework level 1
National curriculum level 4			патнемогк течег т
National curriculum level 3	Literacy/Numeracy/ ICT entry 3		
National curriculum level 2	Literacy/Numeracy/ ICT entry 2		Entry level
National curriculum level 1	Literacy/Numeracy/ ICT entry 1		

# The key skills

#### Key skills standards

The key skills standards are intended to be used by learners working towards key skills qualifications. They directly address key skills qualification candidates and use language which is accessible to these candidates. Part A of the key skills standards (*You need to know how to*) describes the skills learners need to develop in order to achieve the qualification.

### Adult literacy, adult numeracy and ICT standards

The adult literacy, adult numeracy and ICT standards are technical documents, intended for use by those working in education and training to form the basis of curricula, qualifications and assessment material. They use plain English wherever possible and technical language where necessary to give precise definition of the skills required at each level.

### The relationship between the two sets of standards

The two sets of standards are designed to complement and support each other. At levels 1 and 2, the adult literacy, adult numeracy and ICT standards and Part A of the key skills standards for communication, application of number and ICT describe the same skills and capabilities. The adult literacy, adult numeracy and ICT standards give amplification of the knowledge, techniques and understanding needed to achieve the equivalent key skill.

The key skills standards provide learners with an accessible description of what they are working towards. The key skills qualifications provide progression opportunities for adults and young people who have achieved entry level qualifications or national tests.

#### The key skills standards

The key skills standards are written for key skills qualification candidates.



Part A gives an overview of the skills that each candidate needs to achieve.



Part B of the key skills standards explains what candidates must do in order to achieve the key skills qualification.



The key skill of communication covers the use of literacy to speak and listen, and to read and write.

The key skill of application of number covers the use of numeracy to interpret information, carry out calculations and interpret and present findings.

The key skill of ICT covers the use of ICT to find, develop and present information.

### Adult literacy, adult numeracy and ICT standards

The standards are written for tutors, awarding bodies and developers of assessment material. They support the key skills standards at levels 1 and 2 by giving amplification of the knowledge, techniques and understanding needed to achieve the key skills qualification.

Standards for adult numeracy

Level 1



# Glossary

This glossary has been produced to ensure that curriculum developers, qualification designers and practitioners understand the intended meaning of vocabulary used in the standards. Plain English is used throughout, although some technical expressions and terms have been used to ensure that the standards include an appropriate level of detail and precision.

The glossary has three sections, literacy, numeracy and ICT, where expressions and terms are listed in alphabetical order.

The explanations of the expressions and terms have drawn extensively on similar glossaries produced for the frameworks listed earlier in this booklet. Using common interpretations for these expressions and terms will help to bring consistency and coherence to work in English/literacy/communication, mathematics/numeracy/application of number.

# Literacy glossary

agreement (or concord): in some cases the form of a verb changes according to its subject, so the verb and subject 'agree', eg I am/he is/they are; I was/you were; I like/she likes, I don't/he doesn't.

**appropriate:** describes a text, word, utterance or style that is suitably phrased for its intended audience and form. *Appropriate* accepts that different contexts require different treatments and is in this respect to be differentiated from 'correct', which is more concerned with the right grammatical formulation of an expression.

**audience:** the people addressed by a text. The term includes listeners, readers of text, film/TV audiences and users of information technology.

**chronological**: an adjective that describes writing, organised in terms of sequences of events across time.

**common**: use of words, patterns of spelling and grammatical constructions that occur frequently.

complex information: materials containing *complex information* present a number of ideas, some of which may be abstract, detailed or require learners to deal with sensitive issues. In such material, the relationship of ideas and the lines of reasoning may not be immediately clear, and specialised vocabulary and complicated sentence structures may be used.

**decode**: to translate the visual code of the letters into a word.

descriptive: defines text that attempts to describe an event, a process or a state without passing judgement on it, or offering an explanation of it.

Because of its concern to convey an experience as accurately as possible, descriptive text often makes greater use

of adjectives and figurative language than other forms of writing.

detailed reading: indicates a form of reading that is at the opposite end of the spectrum from skimming or scanning. *Detailed reading* involves careful reading in order to extract specific information, but also to gain a complete understanding of the text's intentions and the way in which language choice and syntax combine to produce a particular message.

**everyday**: an adjective used to describe text, language and situations that are the daily experience of most people.

**explanatory:** an adjective used to describe text written to explain how or why something happens. *Explanatory* text tends to use connectives expressing cause and effect, *eg so, therefore, as a result* and time, *eg later, meanwhile,* and the passive voice, *eg tax is usually deducted at source,* more than many other forms of text.

**familiar:** describes contexts, situations, sources, topics or words of which the learner has some prior knowledge or experience.

formal: depicts a style of language where the choice of words, syntax and address is determined by a distance from the audience, which may be dictated by the context, eg a letter of application, official documents, or the result of a lack of knowledge of this audience. Formal language tends to be characterised by more elaborate grammatical structures and by longer and more conservative vocabulary, eg receive rather than get, gratuity rather than tip.

format: the way in which a text is arranged or presented, eg as a book, leaflet, essay, video, audiotape or the way in which it is structured, eg the

use made of headings, subheadings, diagrams/photographs with captions.

**gist**: the main point or idea of a text. Reading for *gist* is therefore reading for identification of the main point only.

**grammar**: the conventions that govern the relationships between words in any language, including the study of word order and changes in words. Study of *grammar* enhances both reading and writing skills and supports effective communication.

graphic knowledge: the ability to understand the key features of the English writing system, including the basic shape of the letters, the plural form of nouns, spelling patterns in verb endings, the difference between upper and lower case, etc. At its more complicated, this term may also be used to show understanding of the other features, typographical or visual, of a text that holds a clue to its meaning.

high frequency words: words that occur frequently; someone who is unable to recognise or use these words will therefore be at a disadvantage. A number of attempts have been made (notably by Dolch) to identify those words that learners most need to acquire in order to advance their learning.

informal: depicts a style of language where choices of words, grammatical construction and address are determined by a connection with the audience which may be actual or sought. *Informal* language tends to be more colloquial and familiar than formal language, to use less technical or complex vocabulary and to have simple grammatical structures.

instructional: describes text written to help readers achieve certain goals, eg recipes, vehicle repair manuals, selfassembly instructions. Instructional text tends to use imperative verbs often placed at the beginning of sentences to form a series of commands, and timerelated connectives.

**key words**: the words that carry the substance of a phrase or the meaning of a sentence. Identifying the *key words* of a text is therefore a means of understanding its gist. The term is also applied to those words in any subject that, it is considered, learners have to understand if they are to progress.

limited, meaningful vocabulary: a person with a *limited, meaningful* vocabulary is able to recognise and use a restricted number of words only, but these words are important for that person to function effectively in their everyday and working lives.

medium: the way in which language is transmitted from one person, or an agency, to another. The three basic media of language are phonic (speech), graphic (writing) and signing (sign language for hearing impaired people). The term is also used to denote means of communication, *eg television*, *telephone*, *film*, *radio*, *computer*, *press*.

**narrative**: describes text that retells events, often in chronological sequence. *Narrative* text may be purely fictional, it may include some information, or it may be in prose or poetic form.

#### organisational features (of text):

refers to those aspects of the visual display of text that give a clue to its status and to its relation to other pieces of text. Such features include: contents pages, chapter headings and other subheadings, bullet-point lists, captions to photographs and illustrations, text presented in special display boxes, tables, footnotes, indexes, etc.

personal key words: refers to those words that are important to learners in terms of their daily lives. No two people's *personal key words* will be exactly the same, since they will include the person's address, the names of family members, employer's name and address, and so on.

**persuasive**: describes a text that aims to persuade the reader. A continuous, *persuasive* text typically consists of a

statement of the viewpoint, arguments and evidence for this thesis, possibly some arguments and evidence supporting a different view and a final summary or recommendation. Other types of *persuasive* texts, *eg advertisements*, use a combination of textual features including words, sounds and images, together with intertextual knowledge, in order to persuade.

**phonic:** relates to vocal, or speech, sounds. As a plural noun, *phonics* denotes a method of teaching reading and spelling that is based on establishing the link between the sound of a word and its graphical representation.

**regular**: an adjective used to describe words, typically verbs and nouns, that conform to general rules. It is possible to predict the plural form of a *regular* noun, or the simple past and past participle form of a *regular* verb; it is not possible to do so with irregular nouns and verbs.

repeated language patterns: a phrase to describe the repetition of vocabulary and the recurrence of structural features in grammar and spelling that enable the learner to make accurate predictions about the sound and sense of words and constructions, and therefore obtain

**scan**: to look over a text very quickly, trying to find information by locating key words.

meaning from text.

**short**: denotes words, sentences and texts of such a length as to be accessible to learners and to enable them to experience a sense of achievement at having successfully decoded them. Short and long are terms which are also applied to vowel sounds.

**sight vocabulary**: words that a learner recognises on *sight* without having to decode them or work them out.

**simple**: when applied to narrative, words, sentences, or an adjective that indicates a basic, uncomplicated structure. A *simple* sentence structure, for example, follows the standard pattern of subject, verb (and, optionally,

object); a *simple* narrative will follow a chronological sequence and be told from one viewpoint only.

**skim:** to read to get an initial overview of the subject matter and main ideas of a passage.

straightforward: describes subjects and materials that learners often meet in their work, studies or other activities. *Straightforward* content is put across in a direct way with the main points easily identifiable; usually the sentence structures of such texts are simple and learners will be familiar with the vocabulary.

structure: the way in which letters are built up into words, words built up into sentences and sentences built up into paragraphs, etc. Learners use structural features to process new words, eg by recognising that the suffix 'ly' usually indicates an adverb, or that the prefix 're' will convey the sense of 'again', new constructions, eg that initial speech marks are likely to indicate the start of something somebody said, that an exclamation mark denotes a rise in volume or emotion, and new forms of organisation, eg a new paragraph will introduce a new idea, a new time, or perhaps a new viewpoint.

technical vocabulary: words that have a particular meaning that depends on the (usually, working) context in which they are used.

text: words (and images) that are organised to communicate.

Texts vary in form, purpose and length, eg from a personal list to an advertisement (on screen, in print), from a set of instructions (by phone, at the workplace) to a magazine feature or a fictional short story.

# Numeracy glossary

**approximation:** a result that is not exact but sufficiently close to be useful in a practical context.

Verb: approximate Adverb: approximately

average: sometimes used synonymously with arithmetic 'mean'. More widely, measures of average include mean, median and mode.

bar chart: a particular form of representation of data. Frequencies are represented by bars of equal width where the lengths are proportional to the frequencies. The bars may be presented vertically or horizontally.

block graph: a particular form of representation of grouped data. In its simplest form, where the class intervals are equal and rectangles have bases of the same size, the *block graph* can be considered as a bar chart and the length of each rectangle represents the total in each class.

calculate efficiently: use knowledge of number systems and operations, eg use multiplication rather than repeated addition. In the context of using tools use available operations and functions, eg memory and constant functions on a calculator, and the sum formula in a spreadsheet for a range of cells, rather than the addition of individual cells.

capacity: volume, ie a measure in three-dimensional space, applied to liquids, materials that can be poured or containers. Units include cubic centimetres (cm³), cubic metres (m³). Note: a litre is 1000cm³ (the volume of 1 kg of water).

combined events: a set of independent events with a single outcome. An independent event does not influence a subsequent event, eg one throw of a die does not influence a second throw. Two throws

of a die is a combined event with 36 possible outcomes (6 x 6). The probability of throwing two sixes is 1/36.

**common:** an adjective used to describe units, instruments, measures, date formats, etc that are widely used in everyday life in non-specialist contexts.

continuous data: data resulting from measurement (eg length, temperature). *Continuous data* can take any value between two values and can only be measured approximately to a certain degree of accuracy. Continuous data are usually represented by a line.

data: information of a quantitative nature consisting of counts or measurements. Where they refer to items or events that are separate and can be counted, the *data* are discrete. Where they refer to quantities such as length or capacity that are measured, the data are continuous.

Singular: datum.

**discrete data**: data resulting from a count of separate items or events, *eg number of people*.

**distribution**: in recording data, the way in which values in the set of observations are arranged.

electronic or mechanical aid: a tool for calculating, eg a calculator, spreadsheet.

**estimate**: to arrive at a rough answer by calculating with suitable approximations for numbers or, in measurement, by using previous experience.

**evaluate (an expression):** to work out the value of an expression when numbers have been substituted for variables.

**event**: used in probability to describe the outcome of an action or happening.

**everyday:** an adjective used to describe numbers, measures, units, instruments, etc that fall within the daily lived experience of most people in non-specialist contexts.

**expression:** a mathematical statement involving variables written in words or symbols, *eg length x width, a x b* (or ab).

familiar: describes contexts, situations, numbers, measures, instruments, etc of which the learner has some prior knowledge or experience.

**formula**: any identity, general rule or mathematical law. *Plural*: **formulae**.

**frequency table**: a table for a set of observations showing how frequently each event or quantity occurs.

grouped data: observed data arising from counts and grouped into non-overlapping intervals, *eg number of people in different age-groups with intervals 0–9, 10–19, 20–29, 30–39, 40–49, etc.* 

**inverse operations:** operations that, when they are combined, leave the entity on which they operate unchanged, *eg addition and* subtraction are inverse operations (eg 5 + 6 - 6 = 5); multiplication and division are inverse operations (eg  $(6 \times 10)/10 = 6$ ).

**line graph**: a diagram showing a relationship between two variables.

mean: a type of average. The arithmetic mean is the sum of quantities divided by the number of them, *eg the arithmetic mean of 5, 6,* 14, 15 and 45 is (5 + 6 + 14 + 15 + 45) / 5 = 17.

**median**: a type of average. The median is the middle number or value when all are arranged in ascending order, *eg the median of 5, 6, 14, 15* and 44 is 14. Where there are an even number of values, the arithmetic mean. of the two middle values is calculated, *eg the median of 5, 6, 7, 8, 14 and 44* is (7 + 8) / 2 = 7.5.

**mode**: a measure of average – the most frequently occurring in a set of data.

**number bond:** a pair of numbers with a particular total, *eg number bonds to ten, all pair of numbers with the total 10.* 

pictogram: a particular form of representation of data. Suitable pictures/symbols/icons are used to represent objects. For large numbers one symbol may represent a number of objects and a part symbol then represents a rough proportion of the number.

**pie-chart**: a particular form of presentation of data. A circle is divided into regions. The frequency or amount of each quantity is proportional to the angle at the centre of the circle.

**probability**: the likelihood of an event happening. *Probability* is expressed on a scale from 0 to 1. Where an event cannot happen, its probability is 0 and where it is certain its probability is 1. The probability of scoring 1 with a fair die is 1/6.

property: any attribute, eg one property of a square is that all sides are equal.

**quadrilateral**: a polygon with four sides and four interior angles.

range: a measure of spread in statistics. The difference between the greatest and the least in a set of numerical data.

ratio: a comparison of quantities of the same kind, written a:b, eg a mixture made up of two ingredients in the ratio 3:1 is 3 parts of the first ingredient to 1 part of the second; the first ingredient makes up 3/4 of the total mixture, the second makes up 1/4 of the total.

**regular**: a polygon is a regular polygon if all the sides are equal and all the internal angles are equal.

round (verb): to express a number or measurement to a required degree of accuracy, eg 543 rounded to the nearest 10 is 540.

**sequence**: a succession of terms formed according to a rule. There is a definite relation between one term and the next and between each term and its position in the sequence, *eg 1, 4, 9, 16, 25, etc.* 

simple: an adjective applied to numbers, information, diagrams, charts etc that make limited demands on the learner, eg small whole numbers, numbers that are easier to work with (eg multiples of 2, 5 10, 100), uncomplicated representations of limited amounts of data, etc.

**standard unit**: units that are agreed throughout a community, *eg the metre is a standard unit of length.* Nonstandard units are not widely agreed.

**straightforward**: describes information, subjects and materials that learners often meet in their work, studies or other activities.

**substitute**: to assign a value to a variable.

**symbol**: a letter, numeral or other mark that represents a number, an operation or another mathematical idea, *eg V (Roman symbol for five)*, > (is greater than).

**system** (of measure): an agreed system of measure in which units are defined and are in a fixed relationship to each other.

**table**: an orderly arrangement of information, numbers or letters, usually in rows and columns.

**tally**: make marks to represent objects counted.

**tolerance**: acceptable variation in measurement.

**unit fraction:** a fraction that has 1 as the numerator and whose denominator is a non-zero integer, *eg* 1/2, 1/3.

**volume:** a measure in threedimensional space. Measured in cubes, *eg cubic centimetres (cm³), cubic metres (m³).* 

weight: the force with which a body is attracted towards the earth's centre. In non-scientific contexts, often used synonymously with mass (though technically different). Metric units include kilograms (kg) and grams (g).

# ICT glossary

**address book:** Electronic list of email addresses usually held within the email software

alignment: Placing of pictures, text, cell contents to the left, right or centre of a given space, or full alignment or justification which spaces text to give a straight right hand edge as well as left hand, as in a book

**attachment**: A file which is attached to an email by the sender and can be read by the recipient

**audience**: The person or people for whom the work (*eg information*, *presentation*, *poster*) is designed

bookmark: Link to a web page which the user wants to be able to return to quickly and easily. These are stored on the user's computer so that they are readily available

**broadband:** The term has come to be used for any kind of Internet connection with a download speed of more than 56 kbps

browser: A program which allows a person to read hypertext. The browser gives some means of viewing the contents of nodes (or "pages") and of navigating from one node to another.

**bullet**: A dot or other mark, for example an arrow head at the start of a line of text

**cell range**: In a spreadsheet a cell range is a rectangular area of cells, for example A3:B5 includes all the cells A3 A4 A5 B3 B4 B5

**cell reference**: The letters and numbers which identify a cell in a spreadsheet, for example C5 is the 5<sup>th</sup> cell down in column C.

**chart:** Frequently used to mean graph: bar chart, pie chart

**clip art:** Pictures, often cartoons which are provided with software or on the internet and can be used

**crop:** Reduce the size of an image by cutting parts from the edges **currency** 1 applied to information – whether information is up to date, current

2 applied to numeric data – in format of, for example,  $\mathcal{L}$ , , \$ data label Information attached to a point on a graph/chart giving the value at that point

**database:** Large amount of information, normally structured in records (q.v)

**device**: Piece of electronic hardware, for example printer, screen, PDA

**dialogue box**: Window on screen which gives a message and requires a response from the user

drag and drop: A way of editing (within a document) or organising files within folders which requires the user to select an item with the mouse, and pull it to another location

email: Messages automatically passed from one computer user to another, often through computer networks and/or via modems over telephone lines

**field:** In a database: this is one piece of information about the subjects of the database, for example, people's forenames, surnames, birthdays and telephone numbers might be fields in a contacts list

**filter:** In a database or spreadsheet: remove data which is not required

font: Typeface, for example, Times New Roman, Monotype Corsiva, Verdana **footer**: Information which occurs at the foot of each page of a document or section, for example, page number, author, file name, date

function: In a spreadsheet: some mathematical and logical formulas are available ready made, for example, AVERAGE and SUM

**graphics:** Images of any kind: photographs, scanned images, pictures, graphs

header: Information which occurs at the head of each page of a document or section, for title, page number, chapter number

**hyperlink**: A clickable point on screen which leads to another location, for example another web page.

**icon**: Small representative image used, for example, for information, tools (on a toolbar), folders

indent: Move text in from margin

**input**: Enter information into a computer system

interface: A boundary across which two systems communicate. An interface might be a hardware connector used to link other devices, or it might be a screen display used to allow communication between the user and the computer.

internet: World wide network of computers allowing global communication and information sharing

**intranet**: Any network which provides similar services within an organisation to those provided by the Internet outside it but which is not necessarily connected to the Internet.

**ISP:** Internet Service Provider: company providing the user with access to the internet

**landscape**: Orientation of page so that the long edges are at the top and bottom (cf portrait)

**legend**: The key on a graph or chart (American usage now prevalent in UK)

link: See hyperlink

logical operator: When searching a database or the internet for exclude or include words in a search using AND, OR, NOT, for example "King Charles" NOT spaniels to find information about a monarch not dogs

mailbox: Location where email is held

margin: White space at the edge of a document

**maximise:** the middle of these three boxes which when clicked allows the window to fill the screen

menu: List of options to choose from, often a pull-down menu, where a click on the tool bar will reveal a range of actions, for example, the File menu will allow saving and printing

merge cells: In a spreadsheet or table, two or more adjacent cells may be put together: in a spreadsheet, the information in all but one cell will be lost; in a table, the information is combined

**minimise:** the left hand of these boxes allows the window to be reduced to a heading, while still remaining open

mouse: Small hand held point and click device used to select on screen information or locations. Clicking may have a number of actions, depending on the software being used

navigate: Move from one location in the internet to another using links option button: In a dialogue box or on a web page there may be option buttons offering a choice of 'back' and 'next' or 'yes' and 'no', for example **output**: The results of a computer process, for example, information on the screen or on paper

**PDA**: Personal digital assistant: small hand held electronic organiser

PIN: Personal identification number: the secret number, known only to the user which allows access to, for example, a bank cash machine or security system

**portrait:** Orientation of page so that the long edges are at the sides (cf landscape)

**primary key:** The key field, selected as being most important for identifying a body of information (an entity, object or record).

**print queue:** The documents waiting to be printed

**query**: In a database: a formalised search for information

**record**: In a database: all the information which is held about one person place or thing

relational operator: Mathematical operators which compare one piece of information to another, for example, > (greater than), < (less than),

**replicate**: Often used in a spreadsheet: to copy, for example, a formula, into several other cells

screen resolution: the number of pixels that can be displayed on a screen expressed as (number of horizontal pixels) x (number of vertical pixels), i.e., 1024x768. The ratio of horizontal to vertical resolution is usually 4:3, the same as that of conventional television sets

**scroll:** To move up, down or sideways on a screen display, often using a bar on the left or at the bottom of the open window, or using the centre button of a three button mouse

search engine: A program on the internet that lets you do keyword searches for information on the Internet. There are several types of search engine; the search may cover titles of documents, URLs, headers, or the full text.

**split cell**: In a table: a single cell can be divided into several cells

**spreadsheet:** A type of application program which manipulates numerical and string data in rows and columns of cells.

**style**: In text formatting: examples are **bold**, *italic*, underlined

**submenu:** A menu (QV) which can be opened from another menu

**table**: A rectangular array of cells, usually in a word processing document

**text message:** A message sent by mobile phone

**text wrapping:** Allowing text to flow round, for example, a graphic

**toolbar**: An area of the screen, often at the top of a document, where there are icons which have various actions

**touch screen:** A screen which can be activated by touching it with a finger or other pointer. Most PDAs work on this principal

web address: The name, usually starting http:// which identifies a web page

web browser: The program which allows the user to see web pages

wildcard: A \* or ? indicating that a character or characters are missing from a search, for example, searching for Jan\* in a personal database would show Jane, Janet etc

window: An area of the screen in which the user can work or respond

# Literacy progression

Entry 1	Entry 2	
Speaking and listening At this level, adults can:	Speaking and listening At this level, adults can:	
listen and respond to spoken language, including simple narratives, statements, questions and single-step instructions	listen and respond to spoken language, including straightforward information, short narratives, explanations and instructions	
speak to communicate basic information, feelings and opinions on familiar topics	speak to communicate information, feelings and opinions on familiar topics	
engage in discussion with another person in a familiar situation about familiar topics	engage in discussion with one or more people in a familiar situation to establish shared understanding about familiar topics	
Reading At this level, adults can:	Reading At this level, adults can:	
read and understand short texts with repeated language patterns on familiar topics	read and understand short straightforward texts on familiar topics	
read and obtain information for common signs and symbols	read and obtain information from short documents, familiar sources and signs and symbols	
Writing At this level, adults can:	Writing At this level, adults can:	
write to communicate information to an intended audience	write to communicate information with some awareness of the intended audience	

Entry level

#### Level 1 Level 2 Entry 3 Speaking and listening Speaking and listening Speaking and listening At this level, adults can: At this level, adults can: At this level, adults can: listen and respond listen and respond listen and respond to spoken language, including to spoken language, including to spoken language, including extended straightforward information and information and narratives, and follow information and narratives, and follow narratives, and follow straightforward explanations and instructions of detailed explanations and multi-step explanations and instructions, both varying lengths, adapting response to instructions of varying length, adapting face-to-face and on the telephone speaker, medium and context response to speaker, medium and context speak to communicate speak to communicate speak to communicate information, feelings and opinions information, ideas and opinions straightforward and detailed on familiar topics, using appropriate adapting speech and content to take information, ideas and opinions clearly, formality, both face-to-face and on account of the listener(s) and medium adapting speech and content to take the telephone account of the listener(s), medium purpose and situation engage in discussion engage in discussion engage in discussion with one or more people in a familiar with one or more people in familiar and with one or more people in a variety situation, making relevant points and unfamiliar situations, making clear and of different situations, making clear responding to what others say to reach a relevant contributions that respond to and effective contributions that shared understanding about familiar what others say and produce a shared produce outcomes appropriate to topics understanding about different topics purpose and topic Reading Reading At this level, adults can: At this level, adults can: At this level, adults can: read and understand read and understand read and understand short, straightforward texts on familiar straightforward texts of varying length a range of texts of varying complexity, topics accurately and independently on a variety of topics accurately and accurately and independently independently read and obtain information read and obtain information read and obtain information from different sources of varying length and detail from from everyday sources different sources Writing Writing At this level, adults can At this level, adults can: At this level, adults can: write to communicate write to communicate write to communicate information and opinions with some information, ideas and opinions clearly information, ideas and opinions clearly and effectively, using length, format adaptation to the intended audience using length, format and style appropriate to purpose and audience and style appropriate to purpose,

content and audience

# Numeracy progression

#### **Entry level**

#### Entry 1

Understanding and using mathematical information At this level, adults can:

#### read and understand

information given by numbers and symbols in simple graphical, numerical and written material

#### specify and describe

a practical problem or task using numbers and measures

### Calculating and manipulating mathematical information

At this level, adults can:

#### generate results

which make sense and use given methods and given checking procedures appropriate to the specified purpose

### Interpreting results and communicating mathematical information

At this level, adults can:

#### present and explain results

which show an understanding of the intended purpose using appropriate numbers, measures, objects or pictures

#### Entry 2

Understanding and using mathematical information At this level, adults can:

#### read and understand

information given by numbers, symbols, simple diagrams and charts in graphical, numerical and written material

#### specify and describe

a practical problem or task using numbers, measures and simple shapes to record essential information

### Calculating and manipulating mathematical information

At this level, adults can:

#### generate results

to a given level of accuracy using given methods and given checking procedures appropriate to the specified purpose

### Interpreting results and communicating mathematical information

At this level, adults can:

#### present and explain results

which meet the intended purpose using appropriate numbers, simple diagrams and symbols

### Entry 3

Understanding and using mathematical information At this level, adults can:

#### read and understand

information given by numbers, symbols, diagrams and charts used for different purposes and in different ways in graphical, numerical and written material

#### specify and describe

a practical problem or task using numbers, measures and diagrams to collect and record relevant information

### Calculating and manipulating mathematical information

At this level, adults can:

#### generate results

to a given level of accuracy using given methods, measures and checking procedures appropriate to the specified purpose

### Interpreting results and communicating mathematical information

At this level, adults can:

#### present and explain results

which meet the intended purpose using appropriate numbers, diagrams, charts and symbols

#### Level 1

Understanding and using mathematical information At this level, adults can:

#### read and understand

straightforward mathematical information used for different purposes and independently select relevant information from given graphical, numerical and written material

#### specify and describe

a practical activity, problem or task using mathematical information and language to make accurate observations and identify suitable calculations to achieve an appropriate outcome

### Calculating and manipulating mathematical information

At this level, adults can:

#### generate results

to a given level of accuracy using methods, measures and checking procedures appropriate to the specified purpose

### Interpreting results and communicating mathematical information

At this level, adults can:

#### present and explain results

which meet the intended purpose using an appropriate format to a given level of accuracy

#### Level 2

Understanding and using mathematical information At this level, adults can:

#### read and understand

mathematical information used for different purposes and independently select and compare relevant information from a variety of graphical, numerical and written material

#### specify and describe

a practical activity, problem or task using mathematical information and language to increase understanding and select appropriate methods for carrying through a substantial activity

### Calculating and manipulating mathematical information

At this level, adults can:

#### generate results

to an appropriate level of accuracy using methods, measures and checking procedures appropriate to the specified purpose

### Interpreting results and communicating mathematical information

At this level, adults can:

#### present and explain results

clearly and accurately using numerical, graphical and written formats appropriate to purpose, findings and audience

# ICT progression

Entry level		
Entry 1	Entry 2	
Interact with ICT for a purpose	Interact with and use ICT for a purpose	
Follow recommended safe practices	Follow recommended safe practices and keep access information secure	
Finding and Exchanging Information	Finding and Exchanging Information	
Recognise sources of information	Use appropriate sources of information	
Get information from an ICT based source	Find information from an ICT based source	
Receive ICT based communication	Use ICT to communicate	
Developing and presenting information	Developing and presenting information	
Enter and edit simple information	Enter and edit small amounts of information for a simple purpose	
Submit information to achieve a purpose	Present information for a purpose	

Level 1	Level 2	
Interact with and use ICT systems independently to meet needs	Select, interact with and use ICT systems independently to meet needs	
Follow safety and security procedures	Follow recommended safety and security practices and manage information storage efficiently	
Finding and Exchanging Information	Finding and Exchanging Information	
Select and use appropriate sources of information for a variety of purposes	Considering the information required for a more complex task, select and use appropriate sources of information 3	
Access, search for, select and record ICT-based information that is fit for purpose	Access, search for, select and develop ICT-based information and evaluate its fitness for purpose	
Access and use ICT to communicate and exchange information	Access and use ICT to communicate and exchange information, including storage of messages and address lists	
Developing and presenting information	Developing and presenting information	
Enter, organise, develop, format and bring together information to suit content and purpose, in the form of  a text and tables  b images  c numbers  d records	Enter, organise, develop, format and bring together information to suit content and purpose, in the form of a text and tables b images c numbers d records	
Present information in ways that are fit for purpose and audience	Identify different methods of presenting information in a variety of ways and evaluate fitness for purpose	
	Interact with and use ICT systems independently to meet needs  Follow safety and security procedures  Finding and Exchanging Information  Select and use appropriate sources of information for a variety of purposes  Access, search for, select and record ICT-based information that is fit for purpose  Access and use ICT to communicate and exchange information  Developing and presenting information  Enter, organise, develop, format and bring together information to suit content and purpose, in the form of a text and tables b images c numbers d records  Present information in ways that	

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Printed in Great Britain

The Qualifications and Curriculum Authority is an exempt charity under Schedule 2 of the Charities Act 1993.

Qualifications and Curriculum Authority 83 Piccadilly London W1J 8QA

www.qca.org.uk

First published in 2005

Qualifications and Curriculum Authority 2005

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